

# Important Safety Notice

## LED 7.5ft Pre-lit Twinkling Pine Christmas Tree

Sold Exclusively at Menards from September 2013 to November 2013



Product Name	UPC	Model Number
Enchanted Forrest LED 7.5ft Pre-lit Twinkling Pine	741895425478	287-1261

The electrical components of the tree's light strings can overheat and melt, posing fire, burn, and shock hazards. Consumers should immediately unplug the LED Christmas tree and return the tree to Menards to receive a full refund. The model number and UPC are printed on the retail box and on a red tag that was attached to a tree branch. The tree has 400 champagne colored slow twinkling LEDs on it.

For additional information regarding this product recall, call Seasonal Specialties LLC at:

**800-353-3116**

(10 a.m. to 6 p.m. ET, Monday through Friday)

Or contact [www.seasonalspecialties.com](http://www.seasonalspecialties.com)

This recall is being conducted in cooperation with the U.S. Consumer Product Safety Commission.

**Post until April 16, 2014**

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**Additional Frequently Asked Questions:**

**Q. How can I take advantage of the recall?**

A. *Return your tree to Menards for a full refund.*

**Q. My Pre-Lit Tree appears to be operating okay. Can I continue to use it?**

A. *No. Even though your product appears to be safe, we are asking all customers to immediately stop using the product and participate in the recall by returning the product to Menards for a refund.*

**Q. I no longer have the receipt for the product. Can I still return it?**

A. *Yes. You can still return the product without a receipt. If you have any difficulty, please contact us and we would be happy to help you with the refund but it will be simplest and easiest for you to return the tree to Menards for your refund.*

**Q. What do the bulbs look like on the tree?**

A. *The bulbs on the recalled tree are LED and made of plastic, they are small and cylinder shaped. They are not the traditional mini bulb shape. The image below shows the shape of the bulbs. In addition about half of the bulbs slowly turn on and off creating a slow twinkling effect. If the tree does not have these bulbs then it is not part of the recall. For example if the tree has traditional incandescent glass mini bulbs, then that tree is not part of the recall.*



**Q. Can I repair the product myself?**

A. *No, it is not possible to repair it yourself. We urge you not to attempt to repair the product yourself. Please return it to Menards immediately for a full refund.*

**Q. How can I contact you for additional questions?**

A. *Call us toll free at (800) 353-3116 from 10 a.m. to 6 p.m. ET Monday through Friday. Additionally you can send us an [email](#) by clicking on the word "[email](#)"*